

## Care of the Drinking Fountain and pump:

With regular cleaning, your high quality Lucky-Kitty® Drinking Fountain for Cats will give you years of happiness.

### Cleaning the Drinking Fountain:

Before cleaning the ceramic dish, it is important to remove the pump from the inner and outer dishes.

Also remove the silicone ring.

The Lucky-Kitty® Drinking Fountain for Cats is made of ceramic with a high-fired glazed surface. Both the inner and outer dishes are, like your own dishes, dishwasher safe and easy to clean. Be aware that the foam rubber feet may come off in the dishwasher.

Alternatively, you can also clean the Drinking Fountain with a damp sponge and soap and water solution. Lime scale can best be removed with a citric-acid solution.

Attention: Lucky-Kitty® Drinking Fountain for Cats is robust, but can break. Please handle it with care.

### Cleaning the pump:

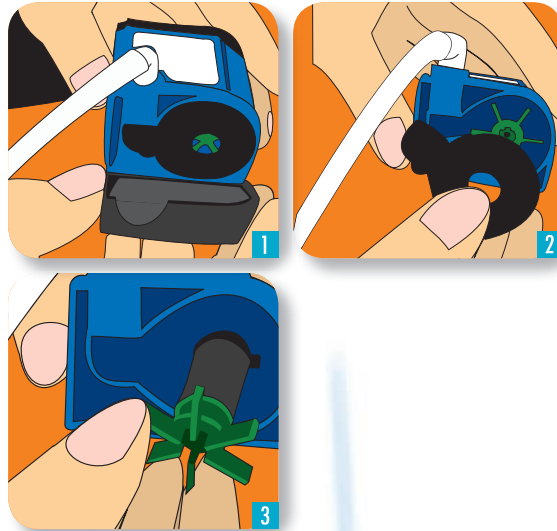
Clean the pump in the Lucky-Kitty® Drinking Fountain for Cats at least once a week. This will ensure that your cat always has clean water and extend the life of the pump.

### Always unplug the Drinking Fountain before cleaning!

To remove lime scale from the pump, only use a very gentle solution and warm water. Strong detergents may be abrasive and hot water may loosen the rubber feet under the bowl. If the rubber feet are no longer properly attached to the dish, the Lucky-Kitty® Drinking Fountain for Cats will not operate properly and this can void the guarantee.

Be aware to clean the small propeller inside the pump – described below – and the small opening around it!

- 1 Open the side cover on the pump with your fingernail.
- 2 Remove the second protective cover.
- 3 Remove the propeller.
- 4 Clean the parts carefully with a soft damp cloth or a cotton swab and then reassemble the parts in reverse order.



## Cat Drinking Fountain



## User's Manual

Congratulations on your purchase of the Lucky-Kitty® Drinking Fountain for Cats! Please read the operating instructions carefully and pay particular attention to the safety advice. If used properly, the Lucky-Kitty® Drinking Fountain for Cats will give you and your cat years of enjoyment.

CERAMIC  
Quality  
Product



Pump HJ-311 TÜV-certified;  
Zhejiang Sensen Industries Co Ltd.

Before use, please check that you have all the parts:



### Set-up:

- 1 Remove the plastic wrap from the rubber feet and stick them to the under- side of the inner dish.
- 2 At the place of use, fill the inner dish with water, 2 cm from the rim.
- 3 Turn the outer dish over and connect the hose (if it isn't connected already) to the dish's inner notch. (Picture 1) (Dampening the hose can make it easier to connect.)
- 4 Attach the other end of the hose to the pump's bracketed connecting piece.
- 5 Place the pump near the middle of the filled inner dish and press it to stick. (Picture 2)
- 6 Hold the outer dish with the now connected hose in one hand and, with the other hand, put the bracketed connected piece in the opening on the pump. The bracketed connecting piece should point back toward the direction of the cable.
- 7 Run the cable along the notches in the outer and inner dishes. (Picture 3)
- 8 Place the outer dish carefully over the inner dish and press it down over the silicone ring. (Picture 4)
- 9 Plug in the cable. Done.

### Operation:

The Lucky-Kitty® Drinking Fountain for Cats always gives your cat running water, filled with oxygen. The Lucky-Kitty® Drinking Fountain for Cats works without an expensive filter system. The water must be changed regularly, at least every two to three days. At least once a week, the Drinking Fountain and pump should be thoroughly cleaned, as described on the other side.

### Troubleshooting:

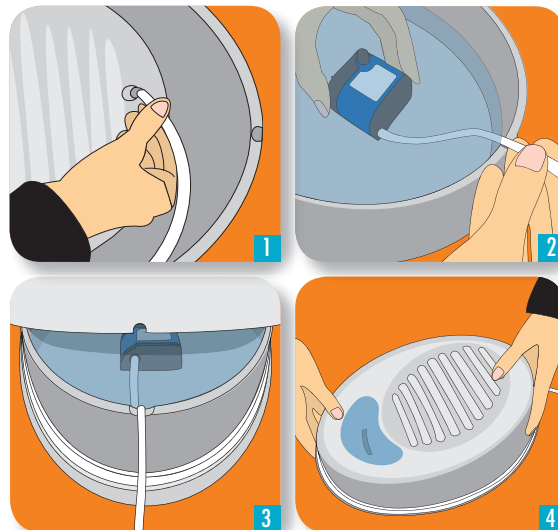
#### Getting used to it:

Most cats take to the Lucky-Kitty® Drinking Fountain for Cats without any difficulty. Should your cat not seem to like it, give her a few days to get used to it.

#### The pump is noisy:

The pump in the Lucky-Kitty® Drinking Fountain for Cats should operate virtually silently. If yours makes a noise, it could be that during set-up, air got trapped in the pump. Unplug the cable and give the pump one or two minutes to let the air out. A gurgling sound can indicate that the water level is too low. Refill the dish with water.

Dirt and lime scale can also cause the pump to make noise. Please clean or descale the pump regularly.



#### Water flows irregularly:

If not enough water is circulating, there can be two reasons for this. First, the pump could be jammed with hair or food rest. Clean the pump as described on the other side. Second, there could be a kink in the hose. Check that the hose lies smooth.

### Important safety and maintenance information:

- Regularly check that the cable is free of bite marks or other defects.
- Never let children alone with the Drinking Fountain
- Always unplug the Lucky-Kitty® Drinking Fountain for Cats when cleaning and performing any maintenance.
- Never unplug by pulling on the cable.
- Do not use the Drinking Fountain outside.
- Never use the Drinking Fountain if the cable or plug are damaged in any way.
- Be sure that the plug is not wet before plugging it in. The outlet should always be higher than the placement of the Drinking Fountain.
- Do not attempt to repair the pump yourself.
- Never let the pump run dry - a resulting defect will void the guarantee.
- Clean the pump at least once a week (see instructions on the other side).
- Change the water at least every two or three days, depending on the needs of your cat and the number of cats using the Drinking Fountain.

We are not responsible for any repairs resulting from improper use!

### Guarantee and Accessories:

The Lucky-Kitty® Drinking Fountain for Cats is backed by a two-year guarantee, starting from the date of purchase. The guarantee covers all normal and intended use of the Drinking Fountain. It does not cover improper use, negligence, build-up of debris due to infrequent cleaning, operating the pump without water, or tampering. Contact the point of sale regarding the guarantee of this product.

Nice and useful accessories such as a designer placemat or a Long-life Hair Filter for the Lucky-Kitty® Drinking Fountain for Cats can be found at select pet care stores and online at [www.lucky-kitty.com](http://www.lucky-kitty.com).

